

FAQs

Labor and Delivery



Admission Information

All patients should report to the Labor and Delivery nurses' station for labor, induction, or a scheduled c-section. You should only bring items needed for delivery; all other personal belongings may be brought in once you are admitted.



Where should we park?

You may park temporarily in the drop-off area in front of the Women's Center until your check-in is complete. Wellstar provides a well-lit, secure, pay-parking area for visitors in front of the hospital. Please note we do not validate parking.

How many rooms do you have?

There are 20 labor, delivery, and recovery rooms (LDRs); five triage rooms; and 38 Mother/Baby rooms (for after deliver).

How many people can be in our room during my labor and the birth of my baby?

Some women want only one special support person in the room during the birth of their baby, while other women prefer additional support. No more than three people can be present in your labor and delivery room at any one time. Only one support person is allowed in the c-section area. If you have questions, please discuss them with your healthcare provider and your nurse.

What if I'm having a scheduled cesarean birth (c-section)?

On the day of your scheduled c-section, you will go to Labor and Delivery, where you will be prepped for your surgery. Once you are settled in the operating room, a staff member will bring your support person in to join you. After your baby is born and the three of you are in the recovery area together, your nurse can assist you with breastfeeding, if you like. Once your initial recovery period is over, you will be transferred to a Mother/Baby room. Your baby will be placed skin-to-skin as soon as you are able to hold the baby. Visitors (up to three, including the baby's father) are welcome to visit with you once you are moved to your room. Prior to that, they will need to remain in the waiting room.

What if my baby needs special care?

A Transition Nursery and Neonatal Intensive Care Unit (NICU) (Level 3) are available for babies that are born prematurely, need specialized care, or just extra observation. The NICU is only for babies that are too unstable to stay with the mother; however, it may also be used for special procedures.

What are the visiting hours?

Visiting hours are from 8 a.m. to 9 p.m. (except for your support person, who is welcome to stay overnight with you in your room). After 9 p.m. visitors will need to check in at the security kiosk in the Women's Center lobby to obtain a "Visitor" badge. Visitors under the age of 12 who are not siblings of the new baby are not allowed beyond the main lobby and must always be accompanied by an adult. Visitation may be restricted at any time based on CDC recommendations. This is for the safety of your baby and its developing immune system.

What do I need to know about car seats?

To leave the hospital, your baby must have a car seat. We recommend you purchase your car seat and have it checked or installed by a certified car seat safety technician before your baby is born to ensure the seat is installed properly. Did you know 72% of car seats are installed incorrectly? Safe Kids Cobb County offers car seat inspection appointments, and they can help ensure yours is installed correctly. For more information, call 770-514-2369 or visit www.safekidscobbcounty.org. Wellstar staff members are not allowed to install the seat or secure the infant, for liability reasons.



What if I need help with breastfeeding?

Your nurse is a wonderful resource for breastfeeding. She can answer questions and assist in your initial efforts to breastfeed. If you need additional assistance, a Lactation Consultant is available to visit your room to provide more information, guidance, and help with breastfeeding. Wellstar promotes breastfeeding and provides support from the staff 24 hours a day. Support is also available from our Lactation Support Services team during regular business hours. Lactation Consultants can be reached at 770-732-5247 for outpatient questions and information on support groups. In-room pumps are available for use.



Do you have a milk donor program?

Wellstar Cobb, Douglas, and Kennestone hospitals participate in a donor breast milk program through the Mother's Milk Bank of Austin, Texas. For more information on how to become a donor, please visit www.milkbank.org. Approved donors may drop off their milk at any of the following Wellstar Human Milk Depot locations. Please call to schedule a drop-off.

Is there an ATM inside the hospital?

There is an ATM located in the vending area next to the cafeteria in the main hospital.

Wellstar Human Milk Depot locations:

Wellstar Cobb Hospital

3950 Austell Road
Austell, GA 30106
Please call 470-245-4495
to schedule a drop-off.

Wellstar Douglas Hospital

8954 Hospital Drive
Douglasville, GA 30134
Please call 470-644-6152
to schedule a drop-off.

Wellstar Kennestone Hospital

677 Church Street
Marietta, GA 30060
Please call 770-793-8088
to schedule a drop-off.

What food options are available at the hospital?

You have several choices for dining at Wellstar Cobb Hospital. Please note new moms are provided with meals during their hospital stay.

Cafeteria (located in the main hospital) Dine-in and takeout options are available.

Weekday and non-holiday hours:

Breakfast: 6 AM – 10 AM
Lunch/dinner: 11 AM – 8 PM
Late night: 10 PM – 2 AM

Weekend and holiday hours:

Breakfast: 6:30 AM – 10 AM
Lunch: 11 AM – 2 PM
Dinner: 4 PM – 8 PM
Late night: 11 PM – 2 AM

Cobbuccino (located in the main hospital lobby) Coffee, snacks, sandwiches, and meals

Cobbiano's (located in the Women's Center lobby) Pizza

Vending machines (located in vending areas throughout the hospital)

Snacks, coffee and other beverages are available 24 hours a day in the vending areas.

Outside food –Visitors are allowed to bring outside food into the hospital, and there are several restaurants in the area. Please note we do not provide refrigerators for food storage.

Will I have a private room?

Yes, all of our Labor and Delivery rooms and Mother/Baby rooms (for after delivery) are private. Our family-centered care philosophy offers sleeping accommodations in each of our rooms for a support person or loved one to spend the night with you.

Can I choose to deliver my baby early?

Wellstar will not perform non-medically indicated, elective deliveries prior to 39 weeks. This is to reduce NICU admissions, breathing and feeding problems, infections, and vision and hearing problems.

Are food and drinks allowed in the labor room?

Patients are only allowed ice chips and clear liquids during labor, as ordered by their healthcare provider.

Will I be allowed skin-to-skin contact with my baby?

Yes, your baby will be placed on your abdomen/chest when medically stable and will remain in this position for an hour or until the first feeding takes place. Mom and baby will be covered with a gown and/or blanket. Skin-to-skin contact helps regulate the baby's temperature, promote normal heart rates and respiratory patterns, stabilize blood sugars and facilitates breastfeeding. If you have a c-section this may not start until you leave the operating room and are moved to the post-op room. Your support person may provide skin-to-skin contact until you are stable and settled in recovery.



Hospital Bag Checklist

For Mom

- Driver's license or government-issued ID card
- Health insurance card (if applicable)
- Comfort items for labor and delivery such as oils, lotions, lip balm, battery-operated candles, or any other approved items
- Birthing ball (inflated or bring pump)
- Favorite music, iPod, speakers or CD player
- Hair ties, barrettes, scrunchies, or clips to keep hair away from eyes or face
- Bathrobe and slippers (gowns will be provided, but you are welcome to bring your own sleepwear)
- Toiletries, cosmetics, glasses/contact lenses
- Bras/nursing bras/tank tops
- Clothes to wear home
- Birth preferences*
- Camera and/or video equipment*

For Baby

- Pediatrician's information
- Car seat (correctly installed in your vehicle)
- Going-home outfit (bring a sleeper with legs rather than a gown so the baby will be warm and comfortable in the car seat)
- Cap, socks or booties
- Blankets/receiving blankets

For Support Person

- Change of clothes
- Comfortable shoes, clothing, and a jacket, if desired
- Toiletries
- Snacks and/or change for vending machines
- Entertainment (books, magazines, laptop, etc.)

Extras

- Notepad and pen for questions for healthcare staff
- Important phone numbers of family and friends to update about the birth
- Phone, laptop, iPad with chargers
- Any other items to make you more comfortable during your stay

*At your healthcare provider's discretion

Childbirth and Parenting Classes Available at Wellstar

From your first prenatal appointment to the birth of your child and the wondrous days that follow, Wellstar can help you prepare for your baby's arrival with our childbirth classes and interactive education. Begin your parenting journey by going on one of our maternity tours, then consider taking one or more of the classes we offer that can help you along the way. For a complete list of available classes, visit wellstar.org or call 470-956-STAR (7827).



How will my pain be managed?

We strive to keep pain to a minimum. Your nurse will check on you frequently and continuously assess and help you manage any pain.

What is the cord-clamping policy?

For an improved healthy outcome of your baby, your healthcare provider will delay cord clamping until pulsating resolves. Your baby will get the necessary supply of red blood cells for optimal growth and development.

Do you have information on cord blood banking and placenta donation?

Currently, families are welcome to purchase their own cord blood kit and ask their healthcare provider to facilitate collection. Patients must coordinate transfer with the donation company. Please discuss this procedure and your plan with your healthcare provider in advance of your hospital admission.

Can I walk around after childbirth?

After birth, we encourage walking to promote optimal healing. You are also allowed to push your baby in the crib in the hallway.

Do I need to choose a pediatrician before coming to the hospital?

We recommend you choose a pediatrician before you come to the hospital to have your baby. At the hospital, your baby will be examined by a pediatric provider throughout your stay. Before discharge, you will need to make an appointment with your chosen pediatrician for the well-baby visits within 48 hours of discharge. If you need help choosing a pediatrician, physician referrals can be provided by calling 470-956-STAR (7827).

What security measures are taken for my newborn?

Wellstar has a state-of-the-art, multi-layer infant security system. Having your baby with you in the recovery room and afterward in your Mother/Baby room provides one of the most effective first level security measures. Your baby will be fitted with an electronic sensor and mom and her support person will have an ID wristband matching that of the baby. To avoid activating the alarm, it is important for moms to remain within the unit with the baby. There are some additional measures your nurse will go over with you upon your arrival. You will also see all staff caring for you wearing Wellstar identification badges telling you who they are, along with a pink stripe on their badge that identifies them as being allowed to handle infants.

Can the baby sleep in mom's bed?

To reduce the risk of Sudden Infant Death Syndrome (SIDS), please do not sleep with your baby in the bed with you. Place the infant on his/her back in the crib while sleeping, as recommended by the American Academy of Pediatrics.

Do you have a newborn nursery?

We promote rooming-in, allowing your baby to remain with you throughout your hospital stay, to encourage family bonding and to assist you in learning to care for your newborn.

Are cameras allowed in the delivery room?

Cameras are welcome in the delivery room with prior consent from your healthcare provider. Please note this can change based on the stability of you or your baby. Videotaping or live streaming during admission, delivery or any procedures is strictly prohibited.

What about baby pictures?

In-hospital photography services are available. You will receive information on how to purchase these during your stay, if you choose to do so. There are a variety of photo packages and birth announcement designs available for purchase. Families are also welcome to take their own personal photographs.

Are overnight guests allowed?

One adult support person is encouraged to stay with you overnight, especially if you are recovering from a c-section. Each room is equipped with a sofa for the support person. For safety reasons, no co-sleeping is allowed in the patient's bed.

Are siblings allowed in the room with the mother and new baby?

Yes. However, an adult, in addition to the new mom, will be required to be in attendance with small children. This way the new mom can focus her attention on caring for herself and her new baby. All sibling visits are subject to CDC-guideline restrictions during flu season. Therefore, children under 12 will not be permitted to visit during flu season. Children are not allowed to spend the night.

Will my guests and I have internet access?

Wellstar provides complimentary WiFi. Our guests can utilize our wireless internet without charge.

How long will I stay in the hospital?

If your baby is born vaginally, the average stay is one to two days. If your baby is born by c-section, the average stay is two to three days or more, as your healthcare provider requires.



What time is discharge?

Our goal is to have you and your new family on your way as soon as possible on the day of discharge. Your nurse can answer any questions you may have about your departure.

How do I obtain my baby's birth certificate?

A medical records representative will visit your room during your stay to assist you in completing the birth certificate. Fathers will need to present a photo ID if not married to the mother. The baby's last name will match that of the mother's while in the hospital. Birth certificates are only available Monday-Friday.

What is the smoking policy?

Wellstar Health System facilities are all designated as non-smoking. Smoking is not permitted anywhere on any of our campuses. If you are a smoker, please speak with your healthcare provider regarding your options.

If a staff member goes above and beyond for me during my stay, how can I show my appreciation?

If a particular staff member has exceeded your expectations, please fill out a Daisy Award card at the nurses' station so that he/she may be recognized for their excellent care.

Will I receive a survey about my hospital experience?

After your hospital stay, you will likely receive a survey. We encourage you to give us your feedback so that we may strive to exceed patient expectations.



Wellstar

Wellstar Cobb Hospital
3950 Austell Road, Austell, GA 30106