Vision
To deliver world-class healthcare.

Mission
To create and deliver high-quality hospital, physician and other healthcare-related services that improve the health and well-being of the individuals and communities we serve.

Strategic Objective
An unwavering focus on exceeding the expectations of our patients and consumers.

WellStar Health System
2018 Community Report

With you, where life happens.
Being the neighbor you count on in good times and in times of challenge unites more than 25,000 WellStar team members across 9 counties. It gets us up each day. It fuels our passion and guides our purpose.

Improving the lives of families and communities is at the heart of everything we do—from setting a child’s broken arm to restoring a cancer patient to health. We strive to be there when and where you need us, responsive to your needs at every stage of life.

The pursuit of health keeps us learning and growing. It drives physicians to collaborate on more effective surgical procedures. It leads nurses to seek advanced training. And it inspires the search for new, better ways to deliver care.

As challenges emerge within the community, we respond with solutions. A newly established Opioid Steering Committee has led to advances in education, treatment methods and opportunities to safely dispose of medication. A suicide prevention specialist supports those struggling within our facilities and in schools and workplaces. We lead the nation in offering the services of medical ethicists who help clinicians and families grapple with complex issues. And we supported legislation that ensures access to treatment for Georgians in need.

While WellStar has grown into one of the most integrated, community-based healthcare systems in the Southeast, we continue to focus on improving the experience of every patient. In 2018, we completed the

Our achievements are for our communities

WellStar Kennestone breaks ground on new emergency department
Vinings Health Park Outpatient Surgery Center opens
NAFE names WellStar Health System one of the Top Ten Nonprofit Companies for Executive Women
WellStar announces Acworth Health Park expansion
WellStar expands Neonatal Intensive Care Unit Services at WellStar Cobb and WellStar Douglas hospitals

With you, where life happens. In your neighborhoods and in your life.
adoption of Epic, a single electronic medical record platform that reduces paperwork for patients and gives clinicians more comprehensive information. As part of our commitment to deliver world-class care close to home, we broke ground on Cherokee and Avalon Health Parks and anticipate completion in 2019. We are also working closely with area schools and universities to ensure we are meeting the workforce demands for the next generation.

As a not-for-profit health system, WellStar reinvests 100 percent of our revenue into our communities and people, processes and technologies. When patients are unable to pay, we step in, providing millions of dollars in unreimbursed care. Behind it all is our extraordinary team, from those on the front lines of bedside care to those who maintain our facilities, welcome visitors, dispense medication, prepare food and schedule procedures. Their dedication is reflected in awards and recognition. It’s most evident, however, in the gratitude of patients and families.

We close with gratitude to you, members of our community. Thank you for the opportunity to be part of your neighborhoods and part of your lives as, together, we pursue the best in health and well-being.

Candice L. Saunders
President & CEO

Otis Brumby, III
Chair, Board of Trustees
It was an early October morning and Tanner Diget, a junior at Trinity Christian School in Sharpsburg, was on his way to football practice. Tanner had been up late the night before babysitting his sister’s kids. Driving along a country road, Tanner fell asleep at the wheel of his truck, slamming into two fences and a tree. The injuries, especially to his face, were extraordinary. Tanner was rushed by helicopter to WellStar Atlanta Medical Center, a Level I trauma center. After weeks in the hospital, he was stable enough to undergo successful facial reconstruction surgery with Jeremy Tarver, M.D. Tanner’s mom, Dee, credits fast-acting emergency responders, Dr. Tarver, the caring WellStar team and the prayers of many for her son’s full recovery.

“The team at Atlanta Medical Center was amazing. With what happened to Tanner, his recovery is truly a miracle.”

– Dee Diget, Tanner’s mom
Getting a life back on track.

Something was wrong with University of North Georgia graduate student Kenyatta McLean. Her erratic behavior confused family members and baffled local doctors. WellStar physicians diagnosed Kenyatta with anti-NMDA receptor encephalitis, an autoimmune disorder that can be confused with a psychiatric problem. Kenyatta was hospitalized and treated aggressively, then sent to an inpatient rehabilitation center. There, WellStar therapists helped her relearn to stand and walk and regain cognitive functions. Her progress was swift. Within a few weeks Kenyatta was well and back home again, incredibly grateful for the extraordinary outcome. She is now back in school finishing her Master’s degree.

“I give this hospital 5 stars when it comes to my daughter and the care she received. It was an awesome and rewarding experience.”

– Mary McLean, mother of Kenyatta McLean
When Atlanta radio personality Jon Chuckery of 92.9 The Game experienced tightening in his chest, he didn’t give it much thought. Jon, 46, was busy with work and plans for a daddy/daughter Valentine’s Day outing. But the pain returned. By the third time, it felt like the proverbial “elephant on the chest.” Jon suffered a heart attack, as well as complications related to diabetes and high blood pressure. WellStar cardiologists inserted a life-saving stent to relieve a blocked artery. Jon says it took months for him to realize how bad things had gotten. He got serious about taking care of himself, with a 55-pound weight loss and regular exercise. Today Jon’s health is good, and his gratitude is boundless.

“I wasn’t in a very healthy state when I had my heart attack, but I’ve dedicated myself to a whole new lifestyle.”

– Jon Chuckery, patient
A complicated treatment, close to home.

Troup County archivist Clark Johnson underwent prostate cancer surgery in Athens, Georgia. Though follow-up tests suggested the disease had spread elsewhere in his body, doctors were unable to find the source of the cancer. They offered a grim prognosis. A recommendation led Clark to nearby WellStar specialists who successfully located an enlarged lymph node and promptly started him on two months of daily chemotherapy treatment. Today, Clark is cancer free. He credits an exceptional team of physicians, nurses and technicians for his recovery. Occasionally Clark will stop into the hospital to bring breakfast to the chemo team and remind them, one more time, of his deep appreciation.

“My wife and I were there every day and the team became like family to us. No matter how distressed we felt, they were always positive and upbeat.”

— Clark Johnson, patient
WellStar At a Glance

Hospital
Health Park
Post Acute Facility
Medical Office
Rehab Center
Rehab Center
Urgent Care
The WellStar Health System footprint has grown to provide more Georgians with world-class healthcare in the most cost-effective settings, close to their homes. Throughout metro Atlanta and in counties to the south, we strive every day to improve access to healthcare services that will make these communities healthier while offering value and controlling costs. As our reach has grown, so has our depth in the form of best practices shared throughout our System. A patient who encounters WellStar at any location has the leading-edge resources of our entire System at hand in the prevention and treatment of diseases. Across all of our care sites, patients have the full strength of WellStar’s network behind them.

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<th>hospitals</th>
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<td>A</td>
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<td>imaging centers</td>
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<td>rehabilitation centers</td>
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Physician-led, innovation-driven

**Behavioral Health**
We meet patients where they are with focused, accessible services. The Behavioral Health Resources Team is made up of licensed mental health professionals who respond 24/7 to psychiatric emergencies in all four WellStar Emergency Departments.

**Cardiovascular**
Our cardiovascular care is characterized by innovation and best practices. For example, our cardiac checklist for congestive heart failure has shown remarkable results, including more effective treatment and shorter stays.

**Digestive Health**
Board-certified gastroenterologists and hepatologists treat a variety of digestive tract conditions—from heartburn to irritable bowel syndrome and celiac disease. Physicians specialize in treatment for children as well as adults.

**Hospital Medicine**
Hospitalists are board-certified internal medicine physicians, experts in diagnosing and managing illnesses common among hospitalized patients. They partner with other clinicians to ensure that patients and families receive the best care and the best information during an inpatient stay.

**Musculoskeletal**
WellStar is a national leader in advanced, multi-disciplinary treatment for relief of chronic pain caused by musculoskeletal disorders. The emphasis is on positive outcomes—from expert diagnosis and proven treatments to innovative rehabilitation.

**Neurosciences**
The Neurosciences service line offers high-tech, high-touch care for patients with spinal disease, brain and spinal tumors and complex cerebrovascular disorders. WellStar leads the way in stroke care, with a patient-first model aligned with national and local data.

**200+** behavioral health specialists

**100+** psychologists in 8 cardiovascular specialties

**#1** health system in Georgia dedicated to improving colon cancer screening rates

**167** physicians and 42 advanced practice practitioners

**100+** physicians offer multi-disciplinary care

**66** board-certified physicians
The health priorities of the communities we serve are reflected in our 12 service lines. These service lines set the strategy for delivering effective, evidence-based care in not only our hospitals, but also in the communities we serve. All service lines are led by team members and physician leaders. Each is served by a cabinet of 10-15 physicians and other clinicians who oversee prioritization of growth, quality and waste-reduction efforts.

**Oncology**
The WellStar Cancer Network delivers compassionate, technology-driven care led by renowned physicians. WellStar was the first system in Georgia and the fifth in the nation to be accredited as a Network Cancer Program by the American College of Surgeons.

**Pediatrics**
This highly respected service line focuses on delivery of world-class, family-centered pediatric care. More than 70 physicians and other clinicians provided approximately 200,000 primary care visits and 120,000 emergency department visits in 2018.

**Primary Care**
Primary Care includes Internal Medicine and Family Medicine. Some 60 physicians and other clinical team members address primary and ambulatory specialties including allergies, diabetes, urgent care and infectious diseases.

**Pulmonary**
WellStar is a nationally recognized leader in Pulmonary Medicine. Board-certified pulmonologists partner with other clinicians and specialists to diagnose and treat lung and breathing conditions.

**Surgical**
Our System has earned a global reputation for excellence in surgery because we invest in the best people, processes and technology. In 2018, 700 WellStar surgeons performed more than 31,000 surgeries.

**Women’s Health**
From gynecological and prenatal care for younger women to bone-density testing for older patients, WellStar delivers value-based care, including the latest in minimally invasive procedures that address the diverse needs of women in our community.

**All 11 hospitals**
are covered by three cancer committees

**72,000+**
patients served by the WellStar Pediatric Center to date

**850**
employed and affiliate providers

**40+**
board-certified pulmonary/critical care/sleep specialists

**#1 volume**
of surgical procedures in Georgia

**15,000+**
ewborns are delivered each year at seven dedicated inpatient units
A new view of leadership.

At forward-looking organizations like WellStar, a new view of leadership is emerging in the delivery of nursing care. In this model, known as Shared Leadership, every team member is engaged in the work of leading.

Nurses at all levels are making their voices heard in decision-making. It’s part of a larger shift we’re making toward a Nursing Professional Practice model that focuses on teamwork, creativity and professional development.

A Shared Leadership initiative was launched in 2018 and has already led to improvements in clinical quality and outcomes, policies, communication and efficiency. Plus, this new approach boosts accountability and empowers nurses, at the bedside and in their careers. Venus Soriano (pictured here) has been a Labor and Delivery nurse for 45 years. She appreciates WellStar’s initiative because nurses are engaged and have ownership of issues and can effect change.

We’re confident that every team member in our System has the potential to lead, positively influencing our colleagues and our patients. In the near future, we’ll be applying the lessons from nursing to integrate Shared Leadership across the enterprise.

“I am passionate about Shared Leadership and WellStar because as a nurse, I have a voice in my nursing practice and patient care using the evidence-based practice.”

– Venus C. Soriano, BSN-RN, Labor and Delivery

624 Clinical Nurse Leaders at WellStar. This consists of Charge Nurses, Assistant Nurse Managers, Managers and Assistant Directors and Directors.
We believe in patient-centered care.

WellStar’s 25,000 team members are engaged in diverse pursuits, from surgery to security, research to rehab. What unites these professionals is their desire to make a difference in the health of every patient, every day, like AJ Brooks (pictured here) who helps manage expectations for patients in their most vulnerable time. This isn’t some vague idea. It’s a keen focus on proven best practices. It’s partnerships within our System, and with other healthcare organizations, to solve complex medical problems. It’s clinical trials that expose patients to new medications and treatments. It’s also providing convenient care in our five neighborhood Health Parks.

Our innovative care design model, NEXTCare, is built around patient needs and convenience. We gather input on what patients expect, then use that insight to design the experience to exceed those expectations. To care for our neighbors where they are we reach beyond the walls of our facilities. In 2018, we provided $685 million in charity care, unreimbursed care and community programs. Population health initiatives serve the roughly 10 percent of our patients without insurance and those who need help managing chronic conditions.

This unwavering focus on the patient has guided our System since the beginning and it continues, as we strive to deliver the best in world-class care close to home.

“It’s an honor to work for a system that truly believes in improving the communities we serve and believes in life well-lived.”

– Alton “AJ” Brooks, Jr., MHA, Assistant Vice President, WMG Operations

11 years
on the Companies That Care Honor Roll, a national list recognizing employers for outstanding workplace practices and active community involvement
Many responsibilities. Many roles.

We’re continuously expanding the definition of what it means to be a neighborhood healthcare provider. WellStar team members fill unique roles that match the changing needs of members of our communities.

In 2018, we launched industry-leading initiatives in advanced healthcare planning, spiritual health and ethical practice. An innovative pilot program extends chaplain services beyond hospitals to outpatient settings. We’re placing Licensed Clinical Social Workers in physicians’ offices to answer spiritual and ethical questions. In response to data pointing to high suicide rates in our community, Olive Aneno (pictured here) was hired as WellStar’s first Suicide Prevention Coordinator.

And in 2018 we hired four full-time clinical ethicists available to patients, nurses and doctors. Their unique role is to advise on ethical matters like end-of-life choices and issues of patient respect. An ethicist will meet you, quite literally, wherever you are—at home, by phone or at a coffee shop.

Team members across the System enhance their professional capacity by pursuing career enhancements. A physician seeks advanced trauma life support training. A nurse pursues expertise in de-escalation of violence, or healthcare information management. An environmental services team member gains certification in safety. We know that care comes in many forms, as our people are ready to help.

“One WellStar aims to achieve zero suicide among communities served by identifying and providing world-class treatment options for better outcomes. There is help, there is hope.”

– Olive Aneno, LCSW, MPH, Suicide Prevention Coordinator

25,000 team members including 6,000 nurses
Becoming our best.

WellStar believes in lifelong learning. We know that team members who have the chance to advance professionally or academically gain in terms of skills and satisfaction. They also grow in their ability to serve patients.

The WellStar Organizational Learning department offers thousands of computer-based and face-to-face courses and seminars. Team members can learn more in their given field or explore whole new areas of interest. A floor nurse may choose to become a specialist in pediatrics or emergency care. An administrative team member may pursue training in healthcare financing.

By leveraging technology, we reduce travel time and enhance convenience for organizational learners. We also make learning affordable through generous tuition assistance programs. System leaders, and those who aspire to lead, benefit from an educational partnership with Kennesaw State University. WellStar Leadership Academy and WellStar Physician Leadership Academy provide administrators and clinicians with academic career-enhancement opportunities.

We encourage all team members to achieve at the highest levels, in work and in life. Mark Austin (pictured here) understands WellStar’s commitment to training. Mark educates and trains staff on matters pertaining to Emergency Preparedness.

“As we all strive to be our personal and professional best, we enhance our ability to deliver world-class healthcare.”

– Mark Austin, Emergency Preparedness Manager

More than 92% of our open positions are filled with internal candidates due to our focus on training.
Alongside WellStar North Fulton (pictured) and several other WellStar hospitals, West Georgia Medical Center is the latest WellStar facility to perform less-invasive robotic surgery using the da Vinci Surgical System. Patients experience less time in the hospital and a quicker recovery.

Purpose-driven innovation.

We pursue innovation with purpose. Throughout our System, the intent is not necessarily to be the first or the fastest, but to provide more and better opportunities for healing and connection. In 2018, WellStar achieved full integration on its electronic medical record platform, launched new therapies, found ways to reduce risk during surgery and continued to improve staffing and scheduling. All of these steps and more are a few ways WellStar is improving the lives of our neighbors.
WellStar Kennestone Hospital celebrated the completion of 500 minimally invasive TAVR procedures. Transcatheter Aortic Valve Replacement allows physicians to replace a diseased aortic heart valve without open-chest surgery. It’s a potentially life-saving choice for patients at high risk who are not considered candidates for surgery.

We introduced ECMO, an innovative therapy that improves the level of oxygen for patients with certain types of heart and lung failures. The procedure sends blood through specialized equipment that adds oxygen and removes carbon dioxide before returning it to the patient.

WellStar surgeons can now request an itemized operating room “receipt” that details every item ordered and used during a particular surgery. This increases accountability and improves surgical efficiency. WellStar surgeons are also operating without the use of opioid-containing anesthesia. And many physicians are prescribing non-opioid pain medication following joint-replacement surgery. Patients report better pain control and less risk.

WellStar hospitals and sites are becoming ever-better places to practice medicine, which helps attract and retain the best clinicians. We’ve improved operational efficiency in our Emergency Departments and medical offices through enhanced staffing and scheduling.

The 2018 Teaming Model is showing great promise in improving quality and patient satisfaction. The new care model focuses on improvements in electronic medical record proficiency, enhanced team member training and better staffing of medical offices.
At WellStar, people power our mission. The dedication of over 25,000 compassionate team members is reflected in the recognitions and awards we received in 2018. Our engagement with the people and communities we serve is unmatched.

2018 Awards and Recognitions

The honor of serving.

At WellStar, people power our mission. The dedication of over 25,000 compassionate team members is reflected in the recognitions and awards we received in 2018. Our engagement with the people and communities we serve is unmatched.
WellStar was named for the 11th year. The award recognizes our innovative work-life balance programs and emphasis on team member wellness.

Becker’s Healthcare
100 Great Community Hospitals
In 2018, WellStar West Georgia Medical Center was recognized by this leading health industry resource.

National Association for Female Executives
Top 10 Nonprofit Companies for Executive Women for 2018
The award honors organizations that have moved women into top executive positions and created a culture where talented women thrive.

Atlanta Journal-Constitution
Georgia’s Top 10 Nurses
The Atlanta Journal-Constitution and ajcjobs honors Georgia’s top nurses with the ajcjobs Nursing Excellence Awards. Ten nursing professionals were selected from a field of 800 nominations for their unending support of patients and the community. WellStar nursing professionals received five of the honors, including the Executive Nurse Leadership Excellence Award.

Nursing Excellence Award Winners:
Lisa Jo Anderson, WellStar North Fulton Hospital
Robyn Gaffney, WellStar Kennestone Hospital
Kim Lee, WellStar Kennestone Hospital
Christopher Ponton, WellStar Enterprise Support Team
Executive Nursing Leadership Excellence Award Winner:
Dr. Stuart Downs, WellStar Atlanta Medical Center

WellStar is certainly proud of the many awards we’ve won over the years in the areas of team engagement and culture. It’s been an honor to be consistently recognized, but just as important is the insight and inspiration we gain from benchmarking our performance. Through comparison with other organizations that value what we value, we can better identify performance gaps and leverage that knowledge for improvement, raising the bar as we go.

Recognizing Excellence
People power our mission to deliver world-class healthcare. We are extremely proud of our team members, and regularly reward and recognize individuals and teams. For example, over the last decade, we’ve honored Shining Stars, stellar team members nominated by their peers, for our Hall of Fame. The DAISY Award recognizes nurses who went above and beyond to help care for patients. These awards, and many more, are important ways we can recognize excellence and help others strive for greatness.
219,268 attendees at community health events

4,112 total events

16,873 individual health screenings and flu shots

Purchased for children through Cobb Safe Kids:

2,813 Good Life Club members

960 car seats

120 bicycle helmets

35 life jackets

13 different classes offered at 105 schools throughout metro Atlanta to educate and promote healthy habits in children

73,096 students learned about important health topics through 2,734 school health programs

338,872 people had access to health information from WellStar
Tackling the opioid epidemic through education, innovation and outreach.

WellStar is committed to reducing opioid misuse. This is why we created an Opioid Steering Committee, to transform the way acute and chronic pain is viewed, managed and treated. The committee addresses several aspects of the epidemic, such as provider and patient education; clinical initiatives focusing on care models and protocol development; and community awareness and engagement, including government relations.

Together, these physicians and team members are helping to combat the epidemic, including:

- Implementing training programs
- Distributing education materials
- Creating withdrawal and symptom management programs
- Measuring opioid use across the System
- Participating in and hosting opioid-related community events and national conferences

Improving the health of vulnerable populations, including those with financial need, is an essential part of WellStar's mission, and our momentum in building a healthier community continues to grow. Our outreach efforts are led by the WellStar Community Health Collaborative, comprised of WellStar team members and community stakeholders. The goal is to ensure one equitable standard of care—the highest—for all by removing barriers to care and ultimately improving community health. Some ways our preventive, outcomes-focused community services touch those in need are through hospital care regardless of ability to pay, mammogram vouchers for low-income women, chronic disease management, cancer screenings, health promotion education and free or reduced-fee lab and radiology services to partnering safety-net clinics.

On average, patients with opioid addiction will spend an additional 6.5 days during a hospital stay, due to adverse effects.
Empowered Leaders—and Team Members

WellStar is known for integrated, inclusive leadership. Empowered physicians, nurses and team members are engaged in all aspects of System decision-making and planning.

That culture guides our Board of Trustees (pictured above), as well. Board members, physician leaders and executives regularly visit our hospitals and facilities—from the lab to the laundry. They listen and learn from team members, gaining insight that influences their decision-making.

As a not-for-profit health system, board members serve voluntarily, providing strategic direction and organizational support. Their diversity and range of expertise reflect the communities we serve.

Participatory clinical leadership starts with our President and CEO, Candice Saunders. Candice began her career as a nurse. As she made the transition from the bedside to the boardroom her duties broadened, but her passion for patient care and integrated teams never wavered.

As one of the first RNs to lead a major U.S. health system, Candice sets the tone for our leadership culture by championing the values of empowerment, honesty and authenticity.
WellStar Executive Leadership Cabinet

Top row:

Candice L. Saunders, FACHE
President and CEO, WellStar Health System

John Brennan, M.D.
Executive Vice President and Chief Clinical Integration Officer

Jim Budzinski
Executive Vice President and Chief Financial Officer

David A. Jones
Executive Vice President, Human Resources and Organizational Learning

Beth A. Kost
Senior Vice President and Chief Compliance Officer

Bottom row:

Kem Mullins, FACHE
Executive Vice President, Ambulatory and Business Development

Shally Pannikode
Senior Vice President, Chief Information and Digital Officer

Carrie Owen Plietz, FACHE
Executive Vice President and President and Chief Operating Officer, Hospital Division

Leo Reichert
Executive Vice President and General Counsel

Rob Schreiner, M.D.
Executive Vice President and President, WellStar Medical Group
As a community-based, not-for-profit health system, WellStar’s vision to provide world-class healthcare extends past our System and into the neighborhoods we serve.

We provide the same world-class level of service and commitment to all patients, in both our urban and rural hospitals, in WellStar Health Parks, physicians’ offices and clinics. But we also move beyond the walls of our facilities to schools, workplaces and faith communities to promote prevention and wellness. We are building community-based solutions to tackle the opioid epidemic, provide occupational health services to keep workers healthy and deliver school health programs that reach thousands of students each year.

As the graph below illustrates, in 2018 WellStar provided $685 million in unreimbursed care. This includes our community programs, but also charity care for patients who qualify, or were unable to pay; State and Federal shortfalls in reimbursing for the cost of care under the Medicare and Medicaid programs; and other unreimbursed cost of care.
Caring for our neighbors, today and in the future.

A Girl Scout with a heart of gold.

Thanks to a Girl Scout with a dream, a haven for patients being treated at WellStar Atlanta Medical Center (AMC), one finding comfort now has a name. The Mary Ann Manley House, located across from the hospital, provides affordable lodging for family members of out-of-town patients. It was built in 1999 by Georgia Power and dedicated at the urging of its founder, Mary Ann Strother Manley.

As part of her Girl Scout Gold Award community service project, Mary Ann, then 17-year-old lodging manager, and some 40 other Girl Scouts worked for 10 months to transform the Maryley House, including the 12-bedroom home, a kitchen and a billiards play area, as well as landscaping and a parking lot.

Four years, some 350 beds away on the Blue Sky Drive campus, the Mary Ann Manley House is still a gold standard for care. "Keeping my grandmother's legacy and tradition running here at WellStar Foundation is so rewarding and makes me so happy," says Mary Ann. "I’m still a Girl Scout at heart, and I always have been."

A Girl Scout with a heart of gold.

Good neighbors show, whether it’s a cup of sugar, a Hawaiian style or a love seat on a hot afternoon. Thanks to our community by generosity the WellStar Foundation is able to nurture neighbors for communities across the state.

In 2018, the Foundation was able to spend more than $3 million—every dollar supported health care initiatives across our System. Donations have enabled valuable resources, from treatment for those underserved, to facility upgrades and more. What it all means is that WellStar is on the cutting edge of care. Foundation funding has enabled the installation of technologically advanced, evidence-based care in our schools, hospitals, school systems and many more.

Perhaps you were a patient at a WellStar facility and received care that made an extraordinary difference for you and your family. Or, you were able to see a friend or relative receive a serious illness due to economic circumstances and were able to lift the weight of stress for an extended family. Perhaps you were a parent or spouse of an exemplary WellStar team member who deserves recognition. We are so proud of you and your financial planner to discuss the immediate impact. Gifts of any amount help make an

Our World Class Care Program encompasses programs, services, health initiatives, volunteering, and other team members who go above and beyond. Gifts of any amount help make worthwhile the

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Perhaps you were a patient at a WellStar facility and received care that made an extraordinary difference for you and your family. Or, you were able to see a friend or relative receive a serious illness due to economic circumstances and were able to lift the weight of stress for an extended family. Perhaps you were a parent or spouse of an exemplary WellStar team member who deserves recognition. We are so proud of you and your financial planner to discuss the immediate impact. Gifts of any amount help make an

Our World Class Care Program encompasses programs, services, health initiatives, volunteering, and other team members who go above and beyond. Gifts of any amount help make worthwhile the

Thanks to a Girl Scout with a dream, the Mary Ann Manley House is still a gold standard for care. "Keeping my grandmother’s legacy and tradition running here at WellStar Foundation is so rewarding and makes me so happy," says Mary Ann. "I’m still a Girl Scout at heart, and I always have been."

A Girl Scout with a heart of gold.

A Girl Scout with a heart of gold.

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Caring for our neighbors, today and in the future.

Good neighbors always ask, whether it's a cup of sugar, a historian in need of a bus pass for a trip, or a child needing medical care. Our neighbors are the fabric of who we are, and it means everything to me. I'm so grateful to the community for helping members of the community alive by helping members of the community. Thank you for being a part of the WellStar Foundation.

Our World-Class Caregiver Program recognizes physicians, nurses, technicians, volunteers and other team members who go above and beyond. Gifts to the WellStar Foundation are impactful.

We’re the 2018 Georgia Medical Center of the Year for a reason—the WellStar Foundation is an unmatched community partner. In fiscal year 2018, donations topped $6.3 million. In addition to changing health outcomes for our patients across the state, 100% of dollars raised were spent on programs and services that improve and protect the health of our neighbors. They will likely never meet. They are among the thousands each year supported by donors to the WellStar Foundation.

In fiscal year 2018, donations topped $6.3 million—$1.4 million more than in Fiscal Year 2017. They were extraordinary, with $1.4 million raised.

When state legislation providing tax credits for local hospitals was passed, the Foundation joined in action on behalf of WellStar Medical Center. The response was overwhelming with a $6.3 million goal provided.

In partnership with Susan G. Komen Greater Atlanta and Dr. Carla Fields, the WellStar Foundation has been expanding its support of local Komen initiatives. The donation expansion includes the establishment of a new local Komen Georgia program that provides 1,200 mammograms and diagnostic services to women in need.

WellStar invested $660 million in projects in Fiscal Year 2018 as we continue the tradition of neighbors helping neighbors. For more information, call 770-956-4181 (444). If you wish to donate online, please visit wellstar.org/give.

Audited Financials

<table>
<thead>
<tr>
<th>Combined Statement of Revenues &amp; Expenses Total Revenue</th>
<th>FY 2018</th>
<th>FY 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue from Services of Others</td>
<td>$3,216,319</td>
<td>$3,054,154</td>
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<tr>
<td>Total Expenses</td>
<td>$2,911,064</td>
<td>$2,828,068</td>
</tr>
<tr>
<td>Total Income</td>
<td>$305,255</td>
<td>$126,086</td>
</tr>
<tr>
<td>Funds to be Invested</td>
<td>$196,044</td>
<td>$213,715</td>
</tr>
</tbody>
</table>

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100% of donations support healthcare initiatives across Georgia.

Manley House Renovation in Gwinnett County

For more stories like this, please visit wellstar.org/give.
Caring for our neighbors, today and in the future.

Great neighbors share, whether it’s a cup of sugar, a Thanksgiving turkey or a friendly visit. Our team members have a heart of gold. Thanks to a Girl Scout with a dream, families of patients being treated at WellStar Atlanta Medical Center are receiving free mammograms, thanks to a Girl Scout with a heart of gold.

Mary Ann Strother Manley, 13, who experienced an uninsured pregnancy and has a granddaughter and namesake partnered with the WellStar Foundation to support the Mary Ann Manley House.

“Keeping my grandmother’s legacy alive means everything to me. I’m so grateful to the people who experience an uninsured pregnancy and the WellStar Foundation for all they do to improve the lives of our neighbors,” Mary Ann says, “Keeping my grandmother’s legacy alive means everything to me. I’m so grateful to the people who experience an uninsured pregnancy and the WellStar Foundation for all they do to improve the lives of our neighbors.”

The Manley House is the first of its kind in the Atlanta area, providing a temporary home to local parents while visiting their child at the hospital. The response was extraordinary, with $1.4 million raised.

“Since WellStar’s beginning, the WellStar Foundation has supported the health of our members of our community. Thank you for continuing a tradition by donating to the Foundation, as we continue the tradition of neighbors helping neighbors,” for more information, call 770-956-6783 (483). If you wish to donate online, please visit wellstar.org/give.

Audit of Financial Statements

The WellStar Foundation, a 501(c)(3) organization, presents the Combined Statements of Revenues and Expenses, which highlight the Foundation’s annual financial activities. These financial statements are an integral part of our annual audit.

This report is intended to provide a basis for evaluation by external parties of our financial operations. The statements do not include all the information and disclosures usually required in financial statements prepared in accordance with generally accepted accounting principles. The notes to the financial statements are a integral part of these financial statements. The financial statements and notes are accompanied by an Independent Auditor’s Report which expresses an unqualified opinion on the financial statements and is included in this report.

WellStar Foundation is an unmatched community partner. In fiscal year 2018, donations topped $6.3 million—every dollar supported healthcare for countless metro Atlanta families.

WellStar Foundation helps ensure the care and treatment of WellStar’s patients and their families. Whatever your reason, a donation to the WellStar Foundation is that reliable neighbor. Gifts of any amount help make an impact beyond. Our Planned Giving Program is an opportunity to make WellStar part of your personal and family legacy. If a future gift is of interest, and other team members who go above and beyond. Our organizational mission is to transform the WellStar system, including physicians, nurses, housekeepers, volunteers and other team members who go above and beyond.

WellStar’s World-Class Caregiver Program recognizes and award donations to the WellStar Foundation. We would also be honored to talk with you and your financial planner to discuss the options. We are honored to carry on the tradition of neighbors helping neighbors.

For 2018, the U.S. Census Bureau defined the federal poverty level as $12,060 for an individual and $24,600 for a family of four. A family is considered low-income if it has income less than or equal to the federal poverty level.

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WellStar Foundation is grateful to the following generous donors whose cumulative lifetime gifts, as of July 1, 2017, have surpassed $10,000. We thank them for their un往前的 support and commitment to provide the best possible care and innovative ways to meet the healthcare needs of the communities we serve.

**Visionary**

- **$100,000 - $249,999**
  - J. Bulow Campbell Foundation
  - John F. and Nita P. Crowe

- **$50,000 - $99,999**
  - Dr. and Mrs. Wade Christensen
  - Dr. and Mrs. Judson Clark
  - Seek Foundation

- **$25,000 - $49,999**
  - Mr. and Mrs. Danny A. Cox
  - Tom and Betty Phillips
  - F. Marion and Emily Wood
  - Dr. and Mrs. William (Bill) B. Cox, Jr.

- **$10,000 - $24,999**
  - Dr. and Mrs. Robert C. Cook
  - Mr. and Mrs. W. D. Cowdrey
  - Ms. Jill M. Case-Wirth
  - Dr. and Mrs. John A. Brennan
  - Dr. and Mrs. William A. Griffith, Jr.

**Pioneer**

- **$100,000 - $249,999**
  - Northside Medical Group

- **$50,000 - $99,999**
  - Dr. and Mrs. Frank A. Crawford
  - Mr. and Mrs. Kem Mullins

- **$25,000 - $49,999**
  - Mr. and Mrs. Michael Wilson
  - Mr. and Mrs. John Kueven
  - Mr. and Mrs. John M. Kueven

**Philanthropist**

- **Lifetime Donors**
  - Mr. and Mrs. James T. Willoughby
  - WellStar Paulding Hospital

- **$50,000 - $99,999**
  - Mr. and Mrs. Greg Steck
  - Unix Medical

- **$25,000 - $49,999**
  - Mr. and Mrs. Sean Turner
  - Argus Health

**Benefactor**

- **$25,000 - $49,999**
  - Dr. and Mrs. Timothy D. Martin
  - Dr. and Mrs. Zachary T. Trout

- **$10,000 - $24,999**
  - Mr. and Mrs. W. D. Cowdrey
  - Mr. and Mrs. Joel D. Warren

**Leader**

- **$50,000 - $99,999**
  - Dr. and Mrs. Tony W. Britton

- **$25,000 - $49,999**
  - Mr. and Mrs. Tom K. Kueven
  - Mr. and Mrs. B. J. Kueven

**Advocate**

- **$50,000 - $99,999**
  - Mr. and Mrs. Stoney Slagle

- **$25,000 - $49,999**
  - Ms. Martha Hightower

**Fellow**

- **$100,000 - $249,999**
  - Turner Construction Company

- **$50,000 - $99,999**
  - Dr. and Mrs. Ethan B. Topalian

- **$25,000 - $49,999**
  - Mr. and Mrs. Beth Smith
  - Mr. and Mrs. Mark C. Smith

**Supporter**

- **$25,000 - $49,999**
  - Mr. and Mrs. E. T. (Bill) Rollins

- **$10,000 - $24,999**
  - Mr. and Mrs. Lance J. Corder

- **$5,000 - $9,999**
  - Mr. and Mrs. Robert M. Alley

- **$1,000 - $4,999**
  - Mr. and Mrs. Scott F. Cooper

**Sustainer**

- **$1,000 - $4,999**
  - Mr. and Mrs. W. B. Hires

- **$500 - $999**
  - Mr. and Mrs. Stanley Smith

**Alumnus**

- **$500 - $999**
  - Mr. and Mrs. David Bottoms

- **$100 - $499**
  - Mr. and Mrs. Andrew A.生活

- **$25 - $99**
  - Mr. and Mrs. M. Timothy Elder

**Anonymously**

- **$500 - $999**
  - Dr. and Mrs. Robert Cross

- **$100 - $499**
  - Dr. and Mrs. John H. Moore

- **$25 - $99**
  - Ms. Kathleen E. Smith

**Secular**

- **$500 - $999**
  - Mr. and Mrs. William Archer

- **$100 - $499**
  - Mr. and Mrs. Henry C. Baxley

- **$25 - $99**
  - Mr. and Mrs. William A. Griffith, Jr.
WellStar Foundation is grateful to the following generous donors whose cumulative lifetime gifts of $1,000 or more during this past fiscal year from July 1, 2017, - June 30, 2018, have been acknowledged.

### Visionary
- **$250,000 - $499,999**
  - Dr. and Mrs. John E. Johnston
  - Dr. and Mrs. William H. Maples
  - Dr. and Mrs. H. Butch MacFarland
  - Dr. and Mrs. Harry A. Mott
  - Dr. and Mrs. Robert P. Needham
  - Dr. and Mrs. R. Larry Freeman

### Pioneer
- **$100,000 - $249,999**
  - Dr. and Mrs. Robert L. Winkler
  - Dr. and Mrs. Mike D. Lauer
  - Dr. and Mrs. Andrew Musgrove
  - Dr. and Mrs. John C. Walsby

### Philanthropist
- **$50,000 - $99,999**
  - Dr. and Mrs. Frank Tremmel
  - Dr. and Mrs. John F. Proctor
  - Dr. and Mrs. Jack E. Bowers
  - Dr. and Mrs. Paul C. Turner

### Benefactor
- **$25,000 - $49,999**
  - Dr. and Mrs. William J. Garris
  - Dr. and Mrs. David G. Miller
  - Dr. and Mrs. Richard W. Green
  - Dr. and Mrs. Bruce A. Butler

### Leader
- **$10,000 - $24,999**
  - Dr. and Mrs. William D. Moreland
  - Dr. and Mrs. Michael F. Prayle
  - Dr. and Mrs. John E. Fulkerson
  - Dr. and Mrs. George R. Kellogg

### Advocate
- **$5,000 - $9,999**
  - Dr. and Mrs. David A. Hufnagel
  - Dr. and Mrs. Robert A. Schoolcraft
  - Dr. and Mrs. William J. Garris
  - Dr. and Mrs. John F. Proctor

### Benefactor
- **$2,500 - $4,999**
  - Dr. and Mrs. William D. Moreland
  - Dr. and Mrs. Michael F. Prayle
  - Dr. and Mrs. John E. Fulkerson
  - Dr. and Mrs. George R. Kellogg

### Supporter
- **$1,000 - $2,499**
  - Dr. and Mrs. William D. Moreland
  - Dr. and Mrs. Michael F. Prayle
  - Dr. and Mrs. John E. Fulkerson
  - Dr. and Mrs. George R. Kellogg

These donors continue to support the mission of WellStar, providing essential resources and funding to ensure the health and well-being of the communities we serve. We are deeply grateful to the many donors who have supported WellStar with gifts of $1,000 or more during this past fiscal year from July 1, 2017, - June 30, 2018.

For more information about how you can support WellStar, please contact our Development Department at development@wellstar.org or visit wellstar.org/give.

### Health Care Leaders
- **$1,000 - $2,499**
  - Dr. and Mrs. William D. Moreland
  - Dr. and Mrs. Michael F. Prayle
  - Dr. and Mrs. John E. Fulkerson
  - Dr. and Mrs. George R. Kellogg

### Community Leaders
- **$25,000 - $49,999**
  - Dr. and Mrs. Robert L. Winkler
  - Dr. and Mrs. Mike D. Lauer
  - Dr. and Mrs. Andrew Musgrove
  - Dr. and Mrs. John C. Walsby

### Corporate Partners
- **$50,000 - $99,999**
  - Dr. and Mrs. Frank Tremmel
  - Dr. and Mrs. John F. Proctor
  - Dr. and Mrs. Jack E. Bowers
  - Dr. and Mrs. Paul C. Turner

### Individual Donors
- **$1,000 - $2,499**
  - Dr. and Mrs. William D. Moreland
  - Dr. and Mrs. Michael F. Prayle
  - Dr. and Mrs. John E. Fulkerson
  - Dr. and Mrs. George R. Kellogg

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Helping us do more
Helping us do more

WellStar Foundation partners with generous individuals, corporations and organizations to ensure WellStar health facilities can continue to provide comprehensive, compassionate care and innovative ways to meet the healthcare needs of the communities we serve.

Lifetime Donors

WellStar Foundation is grateful to the following generous donors whose cumulative lifetime contributions have exceeded $5,000.00 to date. These donors have truly demonstrated their commitment to WellStar’s mission and values.

WellStar Foundation partners with generous individuals, corporations and organizations to ensure WellStar health facilities can continue to provide comprehensive, compassionate care and innovative ways to meet the healthcare needs of the communities we serve.

Visionary

- $100,000 - $199,999

- $10,000 - $19,999

- $1,000 - $9,999

- $100 - $999

- $10 - $99

Benefactor

- $500,000 - $999,999

- $100,000 - $499,999

- $50,000 - $99,999

- $20,000 - $49,999

- $10,000 - $19,999

Leader

- $5,000 - $9,999

- $1,000 - $4,999

- $500 - $999

- $100 - $499

- $50 - $99

Supporter

- $200 - $499

- $100 - $199

- $50 - $99

- $25 - $49

- $10 - $24

Legacy Donor

- $10,000 or more

- $5,000 to $9,999

- $1,000 to $4,999

- $500 to $999

- $100 to $499

- $50 to $99

- $25 to $49

- $10 to $24

- $5 to $9

- $1 to $4

- $0.50 to $0.99

- $0.25 to $0.49

- $0.10 to $0.24

- $0.05 to $0.09

- $0.01 to $0.04

- $0.005 to $0.009

- $0.001 to $0.004

- $0.0005 to $0.0009

- $0.0001 to $0.0004

- $0.00005 to $0.00009

- $0.00001 to $0.00004

- $0.000005 to $0.000009

- $0.000001 to $0.000004

- $0.0000005 to $0.0000009

- $0.00000005 to $0.00000009

- $0.00000001 to $0.00000004

- $0.000000005 to $0.000000009

- $0.0000000005 to $0.0000000009

- $0.00000000005 to $0.00000000009

- $0.000000000005 to $0.000000000009

- $0.0000000000005 to $0.0000000000009

- $0.00000000000005 to $0.00000000000009
Helping us do more

WellStar Foundation partners with generous individuals, corporations and organizations to ensure WellStar health care facilities and programs have the resources necessary to bring world-class care to our community. WellStar Foundation is deeply grateful to the many donors who have supported WellStar with gifts of $1,000 or more during this past fiscal year from July 1, 2017 - June 30, 2018. (Please see the list below.)
Colleague
$500 - $999
Ms. Kareema Abdul-Barr
Ms. Arnice Addison
Mr. Anil Adiga
Ms. Sonya E. Aldy
Ms. Rebecca Alm
Ms. Carrie Alred
American College of Healthcare Executives
Anonymous
Mr. Thomas Arrington
Mr. Chet A. Austin
Ms. April Austin
Ms. Diane Austin
Ms. Lydia Aweh
Mr. Chris Ayers
Mr. Jimmy W. Banks
Ms. Suzanne M. Barkley
Ms. Jessica L. Bedsole
Ms. Geraldine Belle
Ms. Erin Blevins
Ms. Adrienne D. Bembry
Ms. Oluwakenke Ben-Asemota
Ms. Susan E. Berrier
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Mr. William F. Branum Jr.
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Ms. Diane M. Brown
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Ms. Phyllis Gentry*
Dr. Karim Godamunne
Mr. William S. Gonzalez
Ms. Deborah L. Gooch
Mrs. Beth Gray
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Ms. Dena Payne
Mr. William J. Payne
Mrs. Greta Pell*
Dr. LaTrenda Perkins*
Ms. Tiffany D. Perry
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Ms. Paula G. Pinyan
Ms. Linda Pope
Mrs. Lou Ann Pressell
Ms. Charla J. Price
Mr. Richard A. Pylant
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Mr. Ronald Redic
Ms. Savannah Reeves
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Ms. Patricia M. Rosser
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Ms. Kendra Shafer
Mr. Chris Shaw
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Ms. Janet K. Tokos
Mrs. Jan P. Turk
Ms. Glenda Turner Putman
Twelve Oaks Advisors, LLC
Ms. Lisa M. Urbistondo
Mr. and Mrs. Raymon L. Vaughan*
Patricia and Ray Vaughn
Wallace & Wallace, Inc.
Mr. Kirk A. Walsh
Mr. and Mrs. George J. Warren
Ms. Brenda G. Waters
Justin Watson, M.D.
Mr. Randal L. Wegner
Mr. and Mrs. Jason Weldon*
Ms. Rachel M. Wells
Mr. Marc Westerman
Ms. Susan Wetzel
Ms. Reneé White
Mr. Mark White
Ms. Sherry E. White
Mr. and Mrs. Pat Whitehead
Ms. Jackie O. Wiggins
Mr. Joseph S. Williams
Ms. Denyne R. Williams
Mr. Roger Williams
Dr. and Mrs. Chris Williams*
Mr. and Mrs. Donald Wise
Ms. Ellen Wright
Ms. Kelley A. Young
Mr. Steven M. Ziffer
Mr. and Mrs. Louis Ziobro
* In support of WellStar West Georgia Health Foundation
Good neighbors share, whether it’s a cup of sugar, a ham sandwich or in a crisis, on a hot day. Thanks to community generosity, the WellStar Foundation is able to make a difference in communities across metro Atlanta.

In 2018, the Foundation raised more than $6.3 million—and every dollar supported healthcare-related fields and access to healthcare in our communities by funding needed equipment, services and programs. In addition to changing health outcomes for patients at our local hospitals, our Planned Giving Specialist can meet with you and your family to discuss the options. We would also be happy to talk with you about a gift you may be able to make to a WellStar facility or project through our Strategic Giving program. Our goal is to create a lasting impact with every donation we receive through a WellStar program or project. Since WellStar’s beginning, the WellStar Foundation has made a difference in the nation—reaching a broader audience. The program jumped into action on behalf of patients in need when state legislation providing tax credits for local hospitals was passed. The Foundation joined the action on behalf of local hospitals to WellStar’s State Hospital Tax Credits investment program. In partnership with Susan G. Komen Greater Atlanta and It’s the Journey, Inc., the WellStar Foundation has reached a broader audience. The program has expanded to include Spanish-language materials and digital resources to encourage awareness and early diagnosis.

Every day patients and families across our system are uplifted by the generosity of individuals who they likely never meet. They are among the thousands each year supported by donors to the WellStar Foundation.

For more information about the services the Foundation supports, visit wellstar.org/give. If you wish to donate online, please visit wellstar.org/365.

Audited Financials

Working today for a stronger tomorrow.

WellStar Foundation

Fiscal Year 2018 | Impact of Giving

| Category                  | Total Donor Impact | Total Donor Impact
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>LifeSaver</td>
<td>$2,110,000</td>
<td>$2,110,000</td>
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<tr>
<td>Emergency &amp; Trauma</td>
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<td>$2,110,000</td>
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<tr>
<td>Cardiac Rehabilitation &amp; Prevention</td>
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</tr>
<tr>
<td>Patient Services</td>
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<td>$213,215</td>
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</tbody>
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WellStar invested $25 million in purchases of PPE as well as in technology, equipment and information systems. Technology is a priority. In the past year our goal was to win 1 billion.

In some cases, WellStar’s success funded additional programs and support services. In some cases, WellStar’s success funded additional programs and support services to assist in the nation-

Every program, WellStar’s focus has included other programs to give to others.

In 2018, We were able to support 1,000 more patients who are at 100% while visiting loved ones at the hospital.

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Being the neighbor you count on in good times and in times of challenge unites more than 25,000 WellStar team members across 9 counties. It gets us up each day. It fuels our passion and guides our purpose.

Improving the lives of families and communities is at the heart of everything we do—from setting a child’s broken arm to restoring a cancer patient to health. We strive to be there when and where you need us, responsive to your needs at every stage of life.

The pursuit of health keeps us learning and growing. It drives physicians to collaborate on more effective surgical procedures. It leads nurses to seek advanced training. And it inspires the search for new, better ways to deliver care.

As challenges emerge within the community, we respond with solutions. A newly established Opioid Steering Committee has led to advances in education, treatment methods and opportunities to safely dispose of medication. A suicide prevention specialist supports those struggling within our facilities and in schools and workplaces. We lead the nation in offering the services of medical ethicists who help clinicians and families grapple with complex issues. And we supported legislation that ensures access to treatment for Georgians in need.

While WellStar has grown into one of the most integrated, community-based healthcare systems in the Southeast, we continue to focus on improving the experience of every patient. In 2018, we completed the...
Vision
To deliver world-class healthcare.

Mission
To create and deliver high-quality hospital, physician and other healthcare-related services that improve the health and well-being of the individuals and communities we serve.

Strategic Objective
An unwavering focus on exceeding the expectations of our patients and consumers.

WellStar Health System
2018 Community Report

793 Sawyer Road
Marietta, Georgia 30062
770.956.GIVE (4483)
wellstar.org/community

With you, where life happens.