



October 3, 2021

RE: Wellstar Contract Negotiations with UnitedHealthcare - Medicare Advantage **UPDATE**

Dear Valued Wellstar Patient,

We are reaching out with an important update about Wellstar Health System's contract negotiations with UnitedHealthcare. Our records indicate that you are a UnitedHealthcare Medicare Advantage member. You likely received notification that Wellstar would no longer be considered an in-network provider for your plan, effective October 3, 2021.

We are pleased to report that we have been able to secure from UnitedHealthcare an extension of our contract for its Medicare Advantage members through December 31, 2021. **This extension ensures that, as a UnitedHealthcare Medicare Advantage member, you will continue to have access to all Wellstar hospitals, physicians, and facilities at in-network rates through December 31, 2021.**

We greatly appreciate that you have trusted us with your healthcare, and we understand the frustration this may cause for you. We are working diligently to reach a new agreement with UnitedHealthcare for its Medicare Advantage product for 2022, so you can maintain in-network access to the local, high-quality physicians and hospitals you know and trust. Unfortunately, we cannot guarantee this will happen.

As a result of this uncertainty, as you approach the annual Open Enrollment period for Medicare Advantage plans (October 15 - December 7, 2021) – to be assured that you will be able to continue care with your trusted Wellstar physicians and hospitals – you should select a Medicare Advantage insurance plan that has a contract for 2022 with Wellstar. There are many to choose from, including:

- Anthem/Blue Cross Blue Shield of Georgia
- CareSource
- Cigna Medicare (Healthspring)
- Clear Spring Health (formerly EON Health Plan)
- Clover Health, LLC
- Humana Choice and Regional
- Humana Gold Choice
- Peach State (Allwell)
- Positive Healthcare Partners
- Pruitt Health Premier
- Sonder Health Plans
- WellCare - All Medicare Advantage Plans

To change your plan selection to include your Wellstar physicians and hospitals during the Open Enrollment process, you can either:

- Contact your insurance broker (if you have one) and they can assist you in making a change.
- Easily find a broker by calling 1-866-552-4464 and selecting Option 4 (Mygeorgiacares.org) to speak with someone about Medicare plans to assist you in making a change.
- Visit [Medicare.gov](https://www.medicare.gov) and log in or create an account and follow the prompts to select a new plan.

If you would like more information, please visit Wellstar's website at [www.wellstar.org/UHC](https://www.wellstar.org/UHC) or contact the Wellstar team at (770) 956-STAR or (770) 956-7827.

Sincerely,

Barbara Corey  
Senior Vice President, Managed Care  
Wellstar Health System