



October 3, 2021

RE: Wellstar Health System Contract Negotiations with UnitedHealthcare; State Health Benefit Plan (SHBP) Medicare Advantage Program

Dear Valued Wellstar Patient,

We are reaching out with an important update about Wellstar Health System's contract negotiations with UnitedHealthcare.

We have received some calls from patients who are State Health Benefit Plan (SHBP) Medicare Advantage UnitedHealthcare Retiree members who are uncertain whether our current contract negotiations would impact their coverage. We have good news:

1. We have been able to negotiate an extension of our contract with UnitedHealthcare for this contract, through December 31, 2021, so Wellstar physicians and hospitals will remain in network through this date.
2. We continue to negotiate with UnitedHealthcare for further extensions for this plan.
3. Even if a further contract extension for this product does not occur for 2022, you will be able to continue to use your trusted Wellstar physicians and hospitals under your out-of-network benefit, with no additional cost to you, as the SHBP Medicare Advantage product from UnitedHealthcare provides the same out-of-pocket cost to you as in-network providers.

Notwithstanding the above, we understand from UnitedHealthcare that for your upcoming open enrollment period for 2022, Wellstar physicians and hospitals WILL NOT be listed as in-network providers. While this does not change the conclusions in paragraph 3 above, we understand this could create anxiety. Therefore, in order to relieve any ambiguity or anxiety about this, we would recommend you consider choosing one of the other Medicare Advantage options available to you during Open Enrollment that includes Wellstar physicians and hospitals as in-network providers.

We greatly appreciate that you have trusted us with your healthcare. We understand how important it is to maintain access to Wellstar's local, high-quality providers and hospitals that are there when you need them.

If you would like more information about Wellstar's providers and services, please visit our website at www.wellstar.org or contact the Wellstar team at (770) 956-STAR or (770) 956-7827.

Sincerely,

Barbara Corey
Senior Vice President, Managed Care
Wellstar Health System