Wellstar Health system Financial Assistance Program

Applying for Financial Assistance

Who can apply?

• Patients: Both Insured and Uninsured

What Medical services are covered?

- Covered: Hospital/Facility charges.
- Not Covered: Physician/office visits

How can I qualify?

• Assessment criteria: Household Income and family size are evaluated by Wellstar's Financial Assistance Program.

When can I apply?

• Timing: Applications can be submitted before or after treatment at a Wellstar Facility.

How long should I wait for a decision?

• Processing Time: Up to 30 days after all requested documents are received.



How to apply for Financial Assistance?

- MyChart: Log into your MyChart account to complete your application and upload financial documents. MyChart also provides access to healthcare information, such as viewing/paying balances, scheduling appointments and checking test results.
- Online Resources: Financial Assistance Applications and additional information https://www.wellstar.org/for-patients/financial-assistance

For assistance, contact our Financial Assistance Call Center and select the FAP option:

Telephone 470-245-9998

To access our Community Resources, simply scan Wellstar's QR Code to Find Help.

Wellstar Financial Assistance ProgramPO Box 748733
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